

# MOXXOR LLC Privacy Policy

## **PRIVACY POLICY:**

At MOXXOR we respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

## **SECURITY POLICY:**

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

## **REFUND POLICY:**

MOXXOR offers a 100% 90-day money-back guarantee to all first-time customers for up to two bottles of MOXXOR for a Customer's first order. Please call customer service at 949-362-0889, in advance to obtain an RMA number (Return Merchandise Authorization) within 90 days of purchase date.

## **SUBSCRIPTION CANCELLATION POLICY:**

At any time you can contact MOXXOR Customer Care via telephone at +1949 362-0889 to cancel your MOXXOR subscription. If your next order has been charged, but not yet shipped, then we're able to cancel your order and refund your purchase. At any time you are also able to log in to your MOXXOR account and cancel your subscription.

## **SHIPPING POLICY:**

Please be assured that your items will ship out within two days of purchase, excluding holidays and weekends.

We determine the most efficient shipping carrier for your order. The carriers that may be used are: U.S. Postal Service (USPS), United Parcel Service (UPS) or FedEx. Sorry but we cannot ship to P.O. Boxes.

If you're trying to estimate when a package will be delivered, please note the following:

Credit card authorization and verification must be received prior to processing. Federal Express and UPS deliveries occur Monday through Friday, excluding holidays.

If you require express or 2 day shipping, please call MOXXOR Customer Care at 949-362-0889 for shipping charges.

## **UPDATES:**

Our Privacy Policy may change from time to time and all updates will be posted in this document

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at +1949 362-0889 or via email at [customercare@moxxor.com](mailto:customercare@moxxor.com)